

North Yorkshire Learning Disability Services



Independence Opportunity Inclusion



Greenacres 62 Harrogate Road

St Anne's Mission...

"Provide quality support, care and housing services;
promote independence, opportunity and inclusion."



About Us

Greenacres is a large dormer bungalow which has been extended to accommodate 5 clients.

It is situated in the pleasant historic market city of Ripon, approximately a mile from the city centre.

Greenacres is situated in large private grounds with extensive gardens to the front and rear.



There is a quiet seating area at the front of the home and ample seating within the gated back. The rear garden also has a featured patio area with a brick built BBQ and night lighting. In the summer time the garden is a mass of colourful flowers.

The bungalow has 5 bedrooms, one of which is situated on the first floor and has its own bathroom.

The other 4 bedrooms are all located on the ground floor, one of which has its own en-suite room with a shower. There is a separate w.c. on this floor and a main bathroom which is fitted with both a bath and a walk-in shower.

Greenacres is staffed 24 hours a day by a well trained dedicated staff team.

On moving into the home each Client receives a 'Client Guide' which gives a brief description of the home and a 'Licence Agreement booklet'. Both of these highlight the terms and conditions of the home. These are available on request to observe by prospective Clients, families and carers.

The service we offer is inspected by both the organisation's senior management team and the Care Quality Commission.

The care packages we offer are regularly reviewed by our own team and an assigned Care Manager from the funding authority. This is to ensure we continue to meet the needs of our Clients and plan for their future needs.

Clients are encouraged to take part in care planning including reviews, person centred plans and any documented material about them. This is to ensure their dreams and aspirations are acknowledged and acted upon. This is also to assure Clients we are actively providing a package of care tailored for them as individuals.

The home welcomes feed back from all stake holders. This is available to view on request within the home. Feed back is used to improve our service and facilities to ensure we provide the best for our Clients and to help us plan for the future.

More than just a house

Activities and Opportunities

Clients are empowered to make choices about their lives and are supported to do so by a team of trained support workers, families, friends and other Health Care Professionals are encouraged to participate.

Activities include holidays in this country and abroad, as well as organised day trips for example visiting the seaside, cinema or public houses. We also encourage clients and support them where relevant to participate in local community activities such as 'Tea Dances' or luncheon clubs. We also suggest personalised activities as an aim to meet Client's expectations, requests and aspiring goals.

The garden at Greenacres is used extensively in the summertime for relaxation and peacefulness, eating Al Fresco and BBQ's.

The home offers regular in-house seasonal activities such as Christmas parties, Halloween parties, Birthday parties and sing-a-longs.

Greenacres is in an ideal location with a variety of shops and a church close by.

For the more independent Clients we are on a direct bus route to Ripon town centre or Harrogate town centre. We also have a house vehicle at Clients disposal should they need support to get around.

There is a weekly activity held in Starbeck, The Railway Club, which we regularly attend. Here Clients are encouraged to make new friends or maintain established friendships over a chat and a drink. During this time they are encouraged to participate in a game of dominoes, bowls, bingo or hoopla. This has proved over the years to be a popular venue both as a social event and a chance to win prizes.

Introducing St Anne's

St Anne's Community Services is an established social care and supported housing organisation working across the North of England.

St Anne's provides a wide range of housing, day care and community support to people with a learning disability, a mental health or substance use issues and the many homeless people who still need our services.

St Anne's has rightly earned a reputation for innovation and responding to the needs of individuals with a range of high quality service, working in partnership with health and local authorities and other voluntary organisations.

St Anne's is now a major provider of care and support services throughout the North of England.

How to contact us:-

For further information contact our Head Office:

St Anne's Community Services

6 St. Mark's Avenue

Leeds LS2 9BN

Tel: [0113 243 5151](tel:01132435151)

Fax: [0113 245 1526](tel:01132451526)

Email: info@st-annes.org.uk

Or visit our website at: www.st-annes.org.uk



St Anne's is a not for profit, person centred organisation. We provide a range of services in the North of England to people who have learning disabilities, mental health issues, substance use issues or who are homeless. Last year we supported over 3,000 people.

St Anne's Community Services is a Registered Charity Number 502224 and a Housing Association registered with the Tenant Services Authority number H3158