St Anne’s Mission…

“To support individuals to achieve their aspirations by providing services that promote dignity, independence, opportunity and inclusion”
The Accessible Information Standard is a new standard that St Anne’s and Adult Social Care services must follow.

It makes sure people with disabilities are able to get support and help to get the information they need e.g. making sure people get the information in large print, brail, and email or if they need any communication support can get someone to sign for them or say it in their language.

This standard makes sure organisations such as St Anne’s follow these 5 things:

1. Ask people if they have any information or communication needs, and how to meet these needs.
2 Record those needs clearly and in a set way.

3 Highlight or flag the above information on the person’s file or notes.

4 Share information about people’s information and communication needs (where consent is give) with other providers of NHS and adult social care.

5 Make sure people get information which they can access and understand, and receive communication support if they need it.
From 1 April 2016 St Anne’s and all other organisations covered by the Standard must be finding and recording information and communication needs with clients at the first meeting/registration with their service.

By 31 July 2016 all organisations covered by the Standard will fully follow the Accessible Information Standard.

For further information visit the NHS England website at: www.england.nhs.uk/accessibleinfo
For further information contact our Head Office:

6 St Mark’s Avenue
Leeds
LS2 9BN
Tel: 0113 243 5151
Fax: 0113 2451526
E-mail: info@st-annes.org.uk

Or visit our website: www.st-annes.org.uk
Join us on Facebook: St Anne’s Community Services
Follow us on Twitter: @StAnnesCom
Follow us on Google+: St Anne’s Community Services

A gold standard organisation providing award winning services

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Want to know more?

For further information contact our Head Office:
6 St Mark’s Avenue, Leeds, LS2 9BN
Tel: 0113 243 5151  Fax: 0113 2451526  E-mail: info@st-annes.org.uk
Visit our website: www.st-annes.org.uk,  Follow us on Twitter @StAnnesCom
Join us on Facebook: St Anne’s Community Services,
Follow us on Google+: St Anne’s Community Services

St Anne’s Community Services Registered Office: 6 St Mark’s Avenue, Leeds, LS2 9BN
No 502224. Housing Association Reg. No H3158