



Kirklees Residential Services

St Anne's Mission...

To be an outstanding provider of high quality care, support and housing services that helps vulnerable members of society achieve their aspirations and lead fulfilling lives.

Dignity
Opportunity
Independence
Inclusion

Where the client is at the centre of everything we do

Wide Choice of Support Options

These include:

- Supported Living,
- Supported Housing
- Day Centre
- Residential Care
- Nursing Care
- Floating Outreach

Choice and Opportunity

People who use our services are as involved where possible in the development of their own care plans, and are supported in making informed choices about all aspects of their lives using a person centred approach.

Clients are encouraged to be as involved in running the organisation as they want to be. For example, St Anne's Board (the organisation's governing body) has a strong client membership and clients are involved in a variety of ways in the recruitment of all staff who will support them. There are a number of client forums and clients also help to give feedback in surveys and as part of our internal inspections and visits.

We are constantly looking at ways clients can be more involved - if this is what they want.

St Anne's avoids a 'one size fits all' approach but rather treats everyone as the individual they are.

More than just a House

Our services are much more than providing people with just somewhere to live or support to live independently.

St. Anne's aims to enhance the lives of the people who use our services with training, care, education, leisure, assistive technology, health promotion and the chance to live the life they want how they want to.

We create supportive and secure environments which respect personal privacy and dignity and promote independence, skills and abilities.

People are offered social, practical and emotional support and are encouraged to take advantage of all local leisure, educational and employment opportunities. We have experience of working with lots of different people from different backgrounds and our staff have developed lots of professional relationships across the Kirklees area.

What clients say about St Anne's Residential Services in Kirklees

'Very grateful for all support given but equally approve that they promote independence'

'Dignity is respecting ones way of life, St Anne's staff do this for me and others in the home'

'Staff listen to me all the time and act on what is ask them'

'I attend my review and tell people what I want to do'

'I've lived in different places but this is just right'

Kirklees Residential Services

Beech Street - Mental Health Service

Beech Street is currently a ladies only service standing approximately a mile from Huddersfield Town Centre. Beech Street consist of:

4 Single Bedrooms, 1 Lounge, 1 W.C, 1 Bathroom and W.C, 1 Kitchen, 1 Laundry Room, 1 Dining Room.

Cambridge Road - Mental Health Service

Cambridge Road stands approximately half a mile from Huddersfield Town Centre. Cambridge Road consist of:

10 Single Bedrooms, 2 Lounges, 2 W.C, 2 Bathrooms & WC, 2 Kitchens
1 Shower Room, 1 Laundry Room, 1 Dining Room.

Heaton Road - Mental Health Service

Heaton Road stands approximately three quarters of a mile from Huddersfield Town Centre. . Heaton Road consists of:

6 Single Bedrooms, 1 Lounge, 3 Bathrooms and W.C., 1 Kitchen, 1 Shower Room, 1 Laundry Room, 1 Dining Room.

All houses are well placed for a host of local amenities (shops, cafes, pubs, restaurants, sports facilities, healthcare services).

We aim to deliver excellent support, care and a comfortable home, promoting independence, opportunity and inclusion.

We encourage the active involvement of clients in the day to day running of their home, and have regular meetings were clients can express their wishes.

We are committed to tailoring services to meet individual's needs and focusing care plans on clients aspirations.

Clients will benefit from well trained and supported staff that will provide a high quality service and appropriate opportunities for social relationships, education and training, employment, leisure, day trips, holidays, and spiritual fulfilment. 50% of staff have completed NVQ 3, Infection Control and Medication training

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Birkdale Road - Mental Health Services

Birkdale Road is in Dewsbury and is a welcoming home with a team of support workers. Staff support is provided 24 hours a day and the team have a range of skills and experience to help you achieve a positive role within the community and have a chance to experience opportunities that will enhance your life.

Temple Road - Mental Health Services

Temple Road is in Dewsbury. This home is supported by 7 support workers and is staffed 24 hours a day. The staff have different skills and experience in helping you achieve an independent life while sharing with other house mates. Staff support you in a way that you have directed, you will be involved in any decisions about your life in all areas. We aim to make all your experiences good ones that reflect your wishes and help increase in confidence.

Training of staff include health and safety, first aid, adult protection, food hygiene, and most importantly Diploma level 3 in health and social care, mental health certificates. The manager and deputy have the registered managers award.

We will support you to live your life the way you would like by promoting your independence in all areas of your life which are important to you. You will be fully consulted to be involved in a person centred plan of your life directed by you covering health, social, education, leisure cultural and religious needs.

We help to empower you to take control of your life and work together to ensure your home life is happy, safe, environment which offers opportunities to every individual to be an individual and to achieve what you wish to achieve.

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Oxford Road and Track Road Learning Disabilities Services

Oxford Road is a 5 bedded property in Dewsbury and a service for adults who have a learning disability.

Track Road is a 4 bedded service in Dewsbury for adults who have a learning disability.

The manager has achieved the registered managers qualification and is a qualified Health and Social Care Assessor. The deputy is qualified to NVQ Level 3 in Health and Social Care award with two of the support staff working towards this qualification. Staff support clients with daily living tasks, social and leisure interests, maintenance of health and personal care as required.

All clients are consulted on their support needs and wishes via the person centred planning and review process. Clients are encouraged to make decisions in all aspects of their lives, including activities, holidays, clothes, menu planning, decoration and choice of furniture within the home etc. Clients also access day services of their choice within the local community, which include local authority provision and voluntary/charitable organisations. Staff also support clients to use community facilities such as shops, libraries, sport centres, pubs and clubs etc.....

Lees Hall Road - Mental Health Service

Lees Hall Road is a specialised service offering seven intensive rehabilitation beds to people who require intensively structured activities following discharge or step down from secure or structured environments.

Our aim is to enable clients to develop skills and structure so that they can live in less secure environments and gain more independence.

Clients can stay at Lees Hall Road for up to nine months, up to five months completing the intensive rehabilitation programme and up four months using one of the two settlement flats if one is available. All clients prior to using the service must sign an agreement to state that they agree with some limitations which may be implemented from time to time and that they will at all times actively engage with the programme.

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Queensway - Learning Disabilities

Queensway is home to 6 people with varying degrees of learning disabilities. We are able to provide support to those who have behaviours of concern. Clients living at Queensway are supported by a staff team of skilled support workers who provide 24 hour care. Each person living at Queensway is assigned a key worker who co-ordinates their care and helps people achieve their goals.

We ensure that everyone living at Queensway has fair access to all community services and support from the CLDT (Community Learning Disabilities Team).

To access the service you will need to complete a St Anne's Application Form and Third Party Risk Assessment Form. You will also need to be assessed as requiring a residential service and be referred by the Community Learning Disabilities Team (CLDT).

Individual Care

This is monitored through person centred planning which identifies a persons needs, choices and independence . All aspects of care, leisure and everyday living is discussed with people living in the home.

Different methods of communication systems are promoted and reflect individual needs. All staff at Queensway provide support in all aspects of peoples lives encouraging choice, independence and new opportunities.

Leisure

All clients living at Queensway are supported and encouraged to access leisure/social activities and hobbies and they enjoy things like:

Walking, Theatre, Eating out, Gateway, CRAFT, Cinema

There is a vehicle to which clients can contribute to enable access to these activities. Everyone has the opportunity to enjoy an annual holiday.

For further information on any of the services inside this booklet, please contact:

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