

Residential Care



*A life without limits for
the people we support*

Residential Care

Our 24-hour residential care home service enables the people we support with daily living tasks, social and leisure interests, and maintenance of health and personal care as required.

Each service is set in a warm and friendly environment, with the best resources and equipment to suit the needs and requirements of the people we support.

Our person-centred care approach, delivered by our professional and skilled staff, ensures all clients are in the centre of everything we do and consulted on their support needs and wishes, which ensures they are supported hand in hand with the direction for their care and outcomes.



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Residential Support

Our services aim to deliver:

- Improved health
- Maintaining good health
- Maintaining family and friends and connections
- Supporting residents to do things they enjoy
- Increased independence
- Early identification and interventions
- Ensure dignity and respect
- Enable the best quality of life possible



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Great Outcomes

Our services are designed to support people having fulfilled and empowered lives. Within our Residential Care Homes each client has a personal support plan, which details how they wish to be assisted, these are reviewed and updated regularly. All support plans and risk assessments are put together in a person-centred way, with clients are consulted at every step of the process.

All the people we support are encouraged to make decisions in all aspects of their lives, including social activities, holidays, clothing, menu planning, decoration, and choice of furniture within each setting, our aim is to provide a comfortable and engaging home from home.

All the people we support are able to access day services within each local community and are assisted and encouraged to undertake other activities further afield. Each staff team also support clients to access other community facilities such as places of worship, shops, cafes, restaurants, sports centres, and clubs.

Our approach means the people we support drive their lives and outcomes and we are proud to be able to support them. For clients who do not have capacity to make decisions, a collaborative approach is taken involving everyone within their care network to make decisions in their best interest



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Partnerships and networks

St Anne's uses our wide-ranging links with other agencies and best practice forums, to deliver integrated and holistic support to all our clients. Within our services, we have an excellent reputation of working in partnership with:

- Learning Disability Nurse lead within the hospitals – to support and enable effective and efficient hospital discharge and pathways
- Occupational Therapists – to ensure a suitable and safe nursing environment which contains the necessary aids and adaptations (such as hoists and tracking)
- Strong links Mental Health and Physical/Sensory Disability teams to provide integrated support
- Respite Services to provide short-term relief for primary care givers
- Supporting clients to apply for the required transport such as adaptable and/or mobility vehicles

Leading care

We invest substantially in our workforce so that we recruit, retain, develop, and involve employees with the right values, skills, experience, qualifications, and adaptability to support clients in a Residential Care setting. We work in line with Skills for Care and CQC recommendations as well as REACH standards.



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Our Support (Easy Read)

We aim to ensure our clients live their best life, we are committed to providing:



Person centred care

Care based on each person's needs and aspirations.



A safe home

A place where clients will enjoy themselves and thrive.



Support for interests

We ensure that the people we support do the things they enjoy most.



A team always on hand

Our staff deliver quality personal care and support services when needed.



Our Client Priorities



Social Life

Enjoyable ways to meet new people and try new activities.



Life Skills

Learn new skills to keep you healthy and happy.



Culture

Explore art, music, people and places.



Education

Learning more about the world and how it works.



Employment

Develop understanding of different work places and how to find jobs.



Sport

Keeping your heart and body healthy with sports, dance and movement.

Our Values



Person Centred



Respectful



Open



Understanding



Dedicated



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Choosing St Anne's

We are a leading multi-speciality care provider who is devoted to person-centred care. We support adults with learning disabilities, challenges of poor mental health, homelessness and substance misuse, helping them to live their best life.

We deliver a comprehensive range of leading person-centred services and training across the North of England, including Residential Care; Respite Care; Substance Misuse and Harm Reduction; Supported Housing; Homelessness Services; Day Centres; Domiciliary Care; Outreach; Nursing Care; Supported Living; Shared Lives.

Contact

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