



POLICY

2.24 Pet Policy

Policy Category	Category 1 – ELT
	Category 2 – Housing
	Category 3 – Ops Staff
Policy Cross Ref	
Summary of Policy Changes	V3.3 November 2025 - Updated for clarity, streamlined content, and new template. Removed property-type distinctions, dangerous dog list, pet checklist, and pet passport.
Policy Owner	Director of Housing and Estates
Approval Route	ELT (February 2026)
Published Date	February 2026
Expiry Date	February 2029

1.0 Policy Summary

At St Anne's, we understand the positive impact that pets can have on people's lives. This policy outlines our supportive approach to residents wishing to keep pets in their homes and in St Anne's properties. To help us ensure a safe, welcoming, and comfortable environment for everyone, we kindly ask that all requests to keep a pet are submitted to St Anne's for permission. Our aim is to balance the benefits of pet ownership with the wellbeing and peace of mind of all residents, colleagues, and visitors

For the full details of this policy, please read the entire document, not just the summary.

2.0 Scope

This policy applies to all clients, tenants, colleagues, and properties managed by St Anne's Community Services.

3.0 Main Policy Content

Requesting Permission

- All residents must request permission from St Anne's before keeping any pet.
- Requests can be made by completing the Pet Permission Form, which can be returned by:
 - Handing it to a St Anne's colleague
 - Emailing it to St Anne's: info@st-annes.org.uk
 - Posting it to St Anne's: Unit 5, Fountain Court, 12 Bruntcliffe Way, Morley, Leeds West Yorkshire LS27 0JG

Support in completing the form is available from a St Anne's representative, a family member, or a designated support person.

Considerations

- Permission to keep a pet will be considered on a case-by-case basis, taking into account the welfare of the animal, the suitability of the property, and the wellbeing of all clients, tenants and colleagues.
- St Anne's reserves the right to refuse permission if it is not in the best interests of the resident, the animal, or the community.

Guide Dogs and Assistance Animals

- St Anne's fully supports the rights of clients and tenants to keep guide dogs and other assistance animals, in line with the Equality Act 2010.
- Clients and tenants who require a guide dog or assistance animal do not need to seek additional permission but are encouraged to inform St Anne's so appropriate support can be provided.

Responsibilities

- Clients and tenants must ensure they are responsible pet owners, ensuring their pet does not cause nuisance, harm, or distress to others.

- Keeping a pet without permission may result in St Anne's requesting that the pet is rehomed. If the client or tenant refuses to rehome the pet and this causes a negative impact on residents, colleagues, or the community, St Anne's may take action to remove the pet in line with the tenancy agreement, as this would constitute a breach.

4.0 Effects

- Ensures a fair and consistent approach to pet ownership across all St Anne's properties.
- Promotes the welfare of clients, tenants, colleagues, and animals.
- Supports clients and tenants' rights to assistance animals.

5.0 Appendix

- Pet Permission Form (available from St Anne's)
- Pet Permission Template Letter